Summer 2021

The Division of Aquatics has worked diligently toward welcoming patrons back in the facility with modifications to prevent the spread of the COVID-19 virus. Management will continue to take guidance from local & state entities, as well as the Center for Disease Control and Prevention. As this is a fluid process, all operations and hours are subject to change.

Amenities Currently Offered

- Drop-in recreation will continue; recreating on a reservation only basis is no longer in effect.
- Locker rooms will remain open for public use, showers will continue to be available.
- Fitness Decks - masks required when using.
- Lap Pools - lap lanes are no longer restricted to single occupants.
- Recreation Pools - spray features resume operation at DPAC.
- Lobbies are open at both facilities - masks are required, and no food is allowed at this time.
- Modified instructional programs

Amenities Currently Offline

- Hot tub and saunas
- Facility rentals

Facility Guidelines

1. Employees will continue wear face coverings while directly dealing with the public, and when 6 ft. of distance cannot be maintained among another staff member.
2. Per CBJ Emergency Ordinance No. 2020-05 members of the public are still required to wear face coverings in our common spaces (fitness deck, lobby, front desk, and locker rooms/restrooms). Face coverings will be provided.
3. The entire facility will be disinfected periodically throughout the day.
4. Social distancing of at least six feet recommended between individuals and household groups when in the common spaces, as well as the natatorium.
   i. Plastic “sneeze guards” are installed at the front desk, and in between each lane at DPAC to allow for an extra degree of separation where distancing is not possible.
   ii. Floor stanchions and markings are installed to direct flow of traffic when entering and exiting aquatic facilities.
Frequently Asked Questions

Facilities:

Q: Will pool space be by reservation only?
A: No. Reservations are no longer accepted as drop-in rec to continues.

Q: Do I have to share a lane with another patron when lap swimming?
A: Yes. Lap lanes are no longer be restricted to single occupants.

Q: What are the capacities for either facility?
A: AGB is limited to 50 patrons & DPAC is limited to 80 patrons in the natatorium at one time.

Q: What happens if the facility hits capacity?
A: Both aquatic facilities are operating on a first-come-first-serve basis, and have a waiting list available for patrons to sign up once recreation space becomes available.

Q: Will I/my family be able to use locker rooms to change and shower?
A: Locker rooms will remain open, including showers.

Q: Will the sauna or hot tub be open?
A: Not at this time. The sauna and hot tub will remain closed.

Q: Are the spray features and slides open at this time?
A: The spray features are open during semi-open swims and the slides are not currently open but will be a part of the second installment of amenities offered, once they pass inspection.

Q: Are facility rentals available?
A: No, not at this time.
Programming – Certification Courses, Swim Lessons & Aquatic Programming

Q: Will programs like certification courses, and swim lessons be offered?

A: Modified instructional programs will resume early in the summer of 2021 with the safety of our staff and patronage as our top priority we will continue to reevaluate the situation as needed.

Safety:

Q: What is Aquatics Division doing to provide a safe environment for staff and patrons?

A: The Division of Aquatics is adhering to recommendations from the Center for Disease Control (CDC), CBJ Municipal Assembly, and American Red Cross Training Services, and have established robust sanitation procedures. See below for examples:

- Splash guards are installed between each lane for lap swimming
- Sneeze guards are installed at check-in counter
- Modifying resuscitation & rescue protocols to protect staff and patrons regarding COVID-19

Q: Do I/my household have to wear a mask?

A: Per CBJ Emergency Ordinance No. 2020-05 members of the public will be required to wear face coverings in facility common spaces (fitness deck, lobby, front desk & locker rooms), but will not be required in the pool. Face coverings will be provided upon request and should not be worn by children under the age of two.

Admission:

Q: Can I watch my child during their swim lesson?

A: Yes, guardians are permitted to watch their child during their swim lesson from the lobby, if they wish to enter the natatorium they must:

- Pay an entry fee
- Sit in the natatorium and wear a mask if not in the water.

Q: Will my information be collected for contract tracing?

A: Yes. Patrons will be required to sign in at the front desk. This information will be used for contact tracing only.

All inquiries and comments should be directed to the Juneau Pools Aquatics Manager:
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