



## Phase-In: Phase IV

Updated March 1<sup>st</sup> 2021

The Division of Aquatics has worked diligently toward welcoming patrons back in the facility with modifications to prevent the spread of the COVID-19 virus. Operations will move into Phase IV of reopening, information on operational and schedule changes are provided below.

**Please note, these changes go into effect on Monday March 1<sup>st</sup>, 2021**

**Augustus Brown Swimming Pool & Dimond Park Aquatic Center will operate in Phase IV.  
Please note, lap lanes are no longer restricted to single households.**

### Amenities Offered in Phase IV

- Drop-in recreation will continue; recreating on a reservation only basis is no longer in effect.
- Locker rooms will remain open for public use, showers will continue to be available.
- Fitness Decks - masks required when using
- Lap Pools - lap lanes are no longer restricted to single households
- Recreation Pools - spray features resume operation at DPAC

### Amenities Offline in Phase IV

- Hot tub and saunas
- Lobby tables and chairs (**no loitering**)
- Instructional programming
- Facility rentals

### Facility Guidelines

1. Employees will continue wear face coverings while directly dealing with the public, and when 6 ft. of distance cannot be maintained among another staff member.
2. Per **CBJ Emergency Ordinance No. 2020-05** members of the public are still required to wear face coverings in our common spaces (fitness deck, lobby, front desk, and locker rooms/restrooms). Face coverings will be provided.
3. Social distancing of at least six feet recommended between individuals and household groups when in the common spaces, as well as the natatorium.
  - i. Plastic “sneeze guards” are installed at the front desk, and in between each lane at DPAC to allow for an extra degree of separation where distancing is not possible.
  - ii. Floor stanchions and markings are installed to direct flow of traffic when entering and exiting aquatic facilities.

## **Hygiene & Cleaning Measures**

1. Aquatics staff will wash their hands frequently and pool patrons are encouraged to do the same.
2. Hand sanitizer will be available upon arrival.
3. The fitness deck, locker & family changing rooms will be wiped down at the top of every hour.
4. The entire facility will be closed to the public to be thoroughly cleaned and disinfected prior to open, during the mid-day closure, and at close to provide a safe and sanitized facility.
5. No member of the public displaying symptoms of COVID-19 may be present in public facilities.

## **Staffing**

1. No employee displaying symptoms of COVID-19 are permitted to work.
2. Employees displaying COVID-19 symptoms and/or employee who have tested positive for COVID-19 will follow CDC guidance for discontinuation of isolation for persons with COVID-19 regarding returning to work: <https://www.cdc.gov/coronavirus/2019-ncov/hcp/disposition-in-home-patients.html>
3. If an employee is confirmed to have COVID-19, the aquatic facilities will follow CDC guidance for businesses and employers regarding COVID-19: <https://www.cdc.gov/coronavirus/2019-ncov/community/guidance-business-response.htm>



*Dimond Park Aquatic Center*  
3045 Dimond Park Loop  
907.586.2782

*Augustus Brown Pool*  
1916 Glacier Avenue  
907.586.5325

## **Frequently Asked Questions – Reopening Juneau’s Aquatic Facilities**

### *Opening/Schedules:*

**Q: Will pool space be by reservation only?**

*A: No. Reservations are no longer accepted in the current phase. Phase IV allows drop-in rec to continue.*

**Q: Do I have to share a lane with another patron when lap swimming?**

*A: Yes. Lap lanes will no longer be restricted to single households.*

**Q: What happens if I don't feel comfortable sharing a lane?**

*A: Operations dedicating one lap lane at either facility for single households.*

**Q: Will the spray features be operating?**

*A: The spray features will be operational during semi-open swims, after they pass inspection.*

### *Facilities:*

**Q: What is the facility capacity in this phase?**

*A: AGB is limited to 50 patrons at one time & DPAC is limited to 80 patrons.*

**Q: What happens if the facility hits capacity?**

*A: Both aquatic facilities are operating on a first-come-first-serve basis, and have a waiting list available for patrons to sign up once recreation space becomes available.*

**Q: Will I/my family be able to use locker rooms to change and shower?**

*A: Locker rooms will remain open during this phase, including showers.*

**Q: Will the sauna or hot tub be open in this phase?**

*A: Not at this time. The sauna and hot tub will remain closed.*

**Q: Are the slides open in this phase?**

*A: The slides will be a part of the second installment of amenities offered in this phase, once they pass inspection.*

**Q: Are facility rentals available?**

*A: No, not at this time.*

## Programming – Certification Courses, Swim Lessons & Aquatic Programing

### **Q: Will programs like certification courses, swim lessons be offered?**

*A: The safety of our staff and patronage are priority number one. Staffing levels and facilitating swim lessons are being evaluated. When Juneau Pools are permitted to offer swim lessons, an announcement will be released at a later date*

### Safety:

### **Q: What is Aquatics Division doing to provide a safe environment for staff and patrons?**

*A: The Division of Aquatics is adhering to recommendations from the Center for Disease Control (CDC), CBJ Municipal Assembly, and American Red Cross Training Services, and have established robust sanitation procedures. See below for examples:*

- *Splash guards are installed between each lane for lap swimming*
- *Sneeze guards are installed at check-in counter*
- *Modifying resuscitation & rescue protocols to protect staff and patrons regarding COVID-19*

### **Q: Do I/my household have to wear a mask?**

*A: Per **CBJ Emergency Ordinance No. 2020-05** members of the public will be required to wear face coverings in facility common spaces (fitness deck, lobby, front desk & locker rooms), but will not be required in the pool. Face coverings will be provided upon request and should not be worn by children under the age of two.*

### Admission:

### **Q: Can I watch my child during their swim lesson?**

*A: Yes, guardians are permitted to watch their child during their swim lesson as long as they:*

- *Pay an entry fee*
- *Sit in the natatorium and wear a mask if not in the water.*

### **Q: Will my information be collected for contact tracing?**

*A: Yes. Patrons will be required to sign in at the front desk. This information will be used for contact tracing only.*

All inquiries and comments should be directed to the Juneau Pools Aquatics Manager:

**Kollin Monahan**

907-586-0472

[Kollin.Monahan@juneau.org](mailto:Kollin.Monahan@juneau.org)

*Management will continue to take guidance from local & state entities, as well as the Center for Disease Control and Prevention. As this is a fluid process, all operations and hours are subject to change.*