



**JUNEAU
POOLS**
PARKS & RECREATION
CITY & BOROUGH OF JUNEAU

Dimond Park Aquatic Center
3045 Dimond Park Loop
907.586.2782

Augustus Brown Pool
1916 Glacier Avenue
907.586.0473

Updated 1/8/2021

Frequently Asked Questions – Reopening Juneau’s Aquatic Facilities

Opening/Schedules:

Q: When will Juneau’s Pools open?

*A: Dimond Park Aquatic Center & Augustus Brown Swimming Pool will open on a drop in recreation basis under modified operations on **Tuesday, January 19th.***

Q: Will pool space be by reservation only?

A: No. Reservations are no longer accepted in the current phase. Phase III allows drop-in rec to resume.

Q: Do I have to share a lane with another patron when lap swimming?

A: No, lap swimmers who arrive to the lane first must consent to addition patrons sharing the space.

Q: What happens if all the lap lanes are full when I arrive?

A: Operations have a waiting area adjacent to the lap pool for patrons to wait until a lap lane becomes available.

Facilities:

Q: What is the facility capacity in this phase?

A: AGB is limited to 30 patrons at one time & DPAC is limited to 50 patrons.

Q: Will I/my family be able to use locker rooms to change and shower?

A: Locker rooms will remain open during this phase of reservations, including showers.

Q: Will the sauna or hot tub be open in this phase?

A: Not at this time. The sauna and hot tub will remain closed in lieu of social distancing guidelines.

Programming – Certification Courses, Swim Lessons & Aquatic Programing

Q: Will programs like certification courses, swim lessons be offered?

A: The safety of our staff and patronage are priority number one. Staffing levels and facilitating swim lessons are being evaluated. When Juneau Pools are permitted to offer swim lessons, an announcement will be released at a later date.

Safety:

Q: What is Aquatics Division doing to provide a safe environment for staff and patrons?

A: The Division of Aquatics is adhering to recommendations from the Center for Disease Control (CDC), CBJ Municipal Assembly, and American Red Cross Training Services, and have established robust sanitation procedures. See below for examples:

- *Splash guards are installed between each lane for lap swimming*
- *Sneeze guards are installed at check-in counter*
- *Modifying resuscitation & rescue protocols to protect staff and patrons regarding COVID-19*

Q: Do I/my household have to wear a mask?

*A: Per **CBJ Emergency Ordinance No. 2020-05** members of the public will be required to wear face coverings in facility common spaces (fitness deck, lobby, front desk & locker rooms), but will not be required in the pool. Face coverings will be provided upon request and should not be worn by children under the age of two.*

Admission:

Q: Will my information be collected for contract tracing?

A: Yes. Patrons will be required to sign in at the front desk. This information will be used for contact tracing only.

Q: Why is there a minimum age requirement of 8 years old to make a reservation?

A: Patrons under the age of eight require supervision at all times in the facility. The individual supervising the child must make the reservation.

All inquiries and comments should be directed to the Juneau Pools Aquatics Manager:

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Management will continue to take guidance from local & state entities, as well as the Center for Disease Control and Prevention. As this is a fluid process, all operations and hours are subject to change.