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To: Economic Stabilization Task Force  
CC: Juneau Assembly

I have had my shop in Juneau for 15 years and have weathered many obstacles, but this year has been more than difficult.

I have not looked back on actual dates, but we closed down in April for at least three weeks.

We then did curbside orders and then moved to "by appointment" with limited hours.

By late May or early June, we were allowing no more than four people in the shop...we did not have a problem keeping this under control. Locals were still asking for curbside and there was virtually no other foot traffic. Our shop was prepared with sanitizer, wipes, gloves and plexi-glass at the registers. In late July, we did see some travellers.

There was hope we would see some cruise ship travel, but that never came to be. Approximately 90% of my business is summer related. When anyone would ask "how are you doing"...I could only tell close friends and family that I am making in a month, what I normally do in about three days.

I get through the off- season months, with money saved during the summer business.

For most of the summer, I have had three part-time employees with limited hours. We have not been full-time since last summer. My employees are down to two days each and my high school student is able to put in a few hours on Wednesdays when she does not have school. All have been impacted with the lack of hours we are open. My PPP will run out this month, but in some shape or form I will be keeping staff on through the holidays.

I have been fortunate to receive PPP and that has allowed me to have a staff and I have received money from the City of Juneau, that has really made the difference in my shop being able to be open.

I am grateful to have had this opportunity to try and explain my situation. I am just taking one day at a time and am looking ahead to next year and better times.

Respectfully,

  
Jan Nardone  
Changing Tides