

From: [Carole Triem](#)
To: joyanneb@gmail.com
Cc: [City Clerk](#)
Subject: Re: New submission from Assembly Contact
Date: Wednesday, January 22, 2020 8:55:38 AM

Thank you very much for taking the time to comment, Ms. Bloom. I am cc'ing the City Clerk who can add this to our packet.

Best,
Carole

From: "domadmin@juneau.org" <domadmin@juneau.org>
Sent: Tuesday, January 21, 2020 5:13 PM
To: Carole Triem
Subject: New submission from Assembly Contact

Select Recipient

Carole Triem

Your Name

Joyanne Bloom

Contact Information

Email

Email

joyanneb@gmail.com

Subject of Message

Tourism Task Force

Message

I would like to submit testimony to the Juneau Tourism Task Force.

I live on Basin Road and am always concerned about the safety of pedestrians with increased tourism traffic. In particular, I have expressed concern about the increased usage by Unplugged Adventures and contacted them at the beginning of last season. Here is their May 2, 2019 response:

"Thank you for expressing concern regarding vehicle to vehicle and vehicle to pedestrian conflict on Basin Road. At Unplugged Adventures, we go to great lengths to provide an experience so that our guests can appreciate the natural beauty and history that Juneau has to offer. More importantly, we take time to educate each and every guest, individually, regarding courtesy everywhere they go and especially on Basin Road.

Attached is an image that is inside of each vehicle instructing our guests to abide by the posted speed limits as they approach the historic mine at Gold Creek.

Again, we thank you for your concern, and we welcome any further input from the community.

Sincerely,

Jordan Knudsen

COO Unplugged Adventures
549 S Franklin St
Juneau Ak 99801"

The warning they posted on the dashboards is "10mph on Basin Road" when in fact it is 5mph on the wooden trestle. With yet increasing usage by the jeeps, I contacted them again toward the end of the season and received this 9/14/19 response from the same person:

"As we are a rental company, when it comes to vehicles that have been rented by our guests, if they are seen speeding or breaking traffic laws, as we addressed early in the season it is recommended that Juneau Police Department be contacted.

We instruct all of our guest to follow all traffic laws appropriately. If this does not take place it is no different than any other rental car company that has rented a vehicle to someone visiting Juneau. And it is recommended that the appropriate law-enforcement be contacted with the complaint.

Regarding spare tire covers, these have been removed for safety and privacy reasons. This is an Unplugged Adventures internal issue and does not concern any external parties. Thank you for your time."

Not only am I concerned by the lack of responsibility and the unlimited traffic, I am angered that the tourism business will no longer identify themselves!

Please share my comments with other members of your group.

Much appreciated!
Joyanne Bloom