

From: [Judy Crondahl](#)
To: [City Clerk](#)
Subject: Visitor Industry Task Force
Date: Sunday, January 5, 2020 12:10:49 PM

EXTERNAL E-MAIL: BE CAUTIOUS WHEN OPENING FILES OR FOLLOWING LINKS

Dear CBJ Visitor Industry Task Force,

Thank you for your willingness to work on this task force. It is so important to remember that the most important people in our community are those who call it home. No one wants to live in an overcrowded home and visitors don't feel welcome there either.

I often hear people say they don't come downtown in the summer because of traffic. I understand that. Ten years ago, my husband and I moved from Starr Hill to the Flats (Parkshore Condos). I was amazed what a difference it made not to have to drive that short distance through downtown. Now when I have to go downtown in the summer, I don't drive; I bike. That not only saves time but it gives me a close-up view of tourists who stay downtown rather than take one of the many tours. They wander the sidewalks and streets looking confused and lost. They don't know where they should go or what they should look for. They only have other tourists, tour sales reps, or gift shop employees to ask, unless they find the visitor center. Many of the tour reps and store employees, being seasonal employees, may not know more than other tourists. It is past time to reclaim our home.

To that end, I request serious consideration of the following:

1. Do not build, or permit the building of, any more cruise ship docks in the Gastineau Channel.
2. Prohibit lightering of passengers from ships anchored in the channel.
3. Implement a doubling of the sales tax on downtown stores that are not open all year. CBJ provides more services to this area in the summer (landscaping, garbage removal, restroom maintenance) and standard services (snow plowing, fire protection, etc.) all year. CBJ needs compensation for these services even when businesses are closed and it is only fair that seasonal businesses should pay for both seasonal and year-round impacts.
4. Impose sales tax on all activities and tours that occur within the City and Borough of Juneau, whether sold locally or on board ships.

Again, thank you for your willingness to work on this issue.

Judy Crondahl
Juneau